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world. trouble. fix.

**EASNA
7th Annual
Corporate Award of Excellence Winner
(Canada)**

Atomic Energy of Canada Limited

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About AECL... Shepell-fuji
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Our objective is to provide universal EFAP services for all employees & families, no matter their location.

- Multiple sites within Canada
- Employees around the globe
- Diverse educational and cultural backgrounds
- Challenging work environment
- Challenging home environment

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Employees Around the World

Quebec, Canada Gentilly 2 1 unit	Romania - Cernavoda 2 units
Ontario, Canada Darlington 4 units Pickering 8 units Bruce 8 units	S. Korea - Wolsong 4 units
N. Brunswick, Canada Point Lepreau 1 unit	China - Qinshan 2 units
Argentina Embalse 1 unit	India 2 CANDU units 15 PHWR units, 3 units under construction
	Pakistan KANUPP 1 unit

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EFAP: The old versus the new

The Old	The New
• Different vendors for each site	• Universal vendor for each site
• Different services for each site	• Universal, and broader, services for each site
• No services for international (expat) employees	• Provision of expat EAP
• Challenges with anonymity in small communities	• National provider, with multiple service delivery options, could provide more privacy and broader services for those located in small communities
• Lack of services in small communities	

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**Deepening Reach:
Where will an employee turn for help?**

- Human Resources and Health Services
- EFAP Committee members at the Chalk River site
- Directly to the EFAP
- Union members and leadership
- Look for information at special events
- Guerilla marketing – new posters,
- distribution of stress “apples”,
- EFAP Day

Deepening Reach: Using Technology Shepell-fuji work. made. life.

- Promotion of the program through the company intranet
- Offer online services for employees and family members in remote regions
- Deepen the breadth of services offered to employees

How We Measure EFAP Success Shepell-fuji work. made. life.

- Voice of the Employee
- EFAP Utilization
- Participant Feedback
- Return on Investment



Thank you EASNA

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